PRIVACY POLICY

January 10, 2020

Please read. Your use of this website is subject to the following privacy policy and the website terms and conditions.

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1 Notice

This Website is owned or operated by Edvardsen Consulting and/or its subsidiary companies in Norway (COMPANY). COMPANY is serious about protecting your online privacy. This Privacy Policy is intended to provide you notice of COMPANY's information management practices, including the types of information gathered, how it is used and safeguarded, and the degree to which you may control the maintenance and sharing of your information.

Your use of any COMPANY Service or Website constitutes acceptance of this Privacy Policy and any other applicable terms. This Privacy Policy is part of and incorporated by reference into the Terms and Conditions for this Website.

"You" or "Your" means you as a participant in or as a user of a COMPANY website.

The "Website" refers to the website at www.stureedvardsen.com, its subdomains, and related domains such as www.stureedvardsen.no, www.edvardsen.com, www.designyourbusinessblueprint.com, www.bedreresultat.com, and stureedvardsen.kartra.com, along with their subdomains. This privacy policy ("Privacy Policy") applies to information that you provide to COMPANY via this Website, and/or by use of other services (collectively, the "Services") that may be provided by other means or media, including as set forth below and as defined in the applicable Terms and Conditions or other terms.

All information transmitted, printed or otherwise submitted to COMPANY via this website shall be deemed to be the property of COMPANY and COMPANY shall be free to use such information for any lawful purpose as detailed herein.

This site contains links to other sites and COMPANY are not responsible for the privacy practices or the content of such sites.

COMPANY reserve the right to release such information to law enforcement or other governmental officials as we, in COMPANY's sole and absolute discretion, deem necessary to comply with the law.

2 Personally Identifiable Information That COMPANY Collect

COMPANY respects your privacy and is committed to protecting personally identifiable information that you provide in connection with your use of its Websites and Services. Such personally identifiable information collected includes your name, shipping address, billing address, telephone numbers, e-mail address, and payment information such as your credit card number.

3 E-mail Newsletter Subscriptions

To subscribe to COMPANY's e-mail newsletters, if any, you will need to provide your e-mail address. You may also be asked for other information when you subscribe.

4 User Accounts

In order to use COMPANY's chat rooms, message boards, and certain other Services, you will need to register and create a user account ("User Account"). There is no cost to create a User Account in most cases. You may be asked to choose a user name, screen name, or member name (each, a "User Name") and password. Please do not use your real name or the real name of another person when selecting a User Name. You will also be asked to provide certain personally identifiable information and other information about yourself, such as your first and last name, date of birth, address, telephone number, and e-mail address.

Please note that your User Name will be available to the Internet's general public while you participate in some Services, like chat rooms, forums or message boards, so you should exercise discretion when using these Services. This Privacy Policy does not apply to any information you may disclose publicly in such Services. In some instances, you may choose to create a "Public Profile" that will be available to others on the Internet. Public Profiles are managed entirely by you, and you are solely responsible for your Public Profile's content and its "public" or "private" status. The Company bears no responsibility for any action or policies of any third parties

who collect any information that users may disclose in user forums or other public areas of this Website. You are also responsible for maintaining and updating the registration information in your User Account with current and complete information. You may access, edit or remove your Public Profile by signing in to your User Account and following the directions there. You can also send an e-mail to support@edvardsenconsulting.zendesk.com to request deactivation of your User Account.

Please review COMPANY's restrictions on use and guidelines for user forums in the "Terms and Conditions" for the Website.

You can unsubscribe from receiving commercial e-mail from the Website by clicking the link contained within such e-mails sent to you. You should be aware that it is not always possible to completely remove or modify information in COMPANY's databases. In addition, COMPANY may institute a policy in which user information is deleted after a certain amount of time, and therefore, your user information may no longer exist in the COMPANY's active database(s). In addition, even if you choose to unsubscribe or otherwise modify your User Account settings, the COMPANY reserves the right to contact you regarding your account and your use of this Website.

5 Special Promotions and Purchases; Submission of Content to be Published

To participate in some Services such as sweepstakes, contests and surveys ("Special Promotions"), or to make online purchases ("Purchases"), you will need to provide personally identifiable information, such as name, mailing address, e-mail address, phone number, and date of birth. Your information may be collected by COMPANY or by a third party, such as a co-sponsor or a vendor involved in, or providing services in connection with, a Special Promotion, or an e-commerce partner in the case of a Purchase.

If you make a Purchase or enter a sweepstakes or other Special Promotion on one of COMPANY's sites or through COMPANY's Services, COMPANY will collect your personally identifiable information, and you are deemed to consent to us providing your information to third parties who provide certain services such as processing of credit card transactions, customer service, promotion or sweepstakes administration, order fulfillment and/or prize delivery, as applicable. (As more fully described below in "Use, Disclosure, and Sharing of Information - Personally Identifiable Information", these third parties are prohibited from using this information for their own marketing purposes and/or from sharing, selling, or otherwise distributing any personal data of our customers, unless you choose to opt in for such additional uses and/or disclosure by the third parties, under their respective privacy policies.). Also, by entering a sweepstakes or other Special Promotion, you are agreeing to the official rules that govern that sweepstakes or other Special Promotion, which may contain specific requirements of you, including, except where prohibited by law, allowing the sponsor(s) of the promotion to use your name, voice or likeness in advertising or marketing associated with the promotion.

If you make a purchase or enter a promotion (such as a sweepstakes) in which COMPANY is participating on a third party's website (or through some other means or medium), COMPANY will collect your information from the third party only if you opt-in to receive additional communications from us, or COMPANY are required to fulfill some function in relation to your activity (e.g., to send your order or deliver a prize).

If you submit to the Website a comment, photograph or other content to be published, online or offline (including on-air, in a DVD, or any other format), COMPANY may publish your name or other personally identifiable information in connection with publishing the content and you are hereby deemed to give COMPANY permission to do such.

6 Information Collected by Other Means or Media

In some situations, COMPANY may also collect personally identifiable information and other information about you through other means, directly or indirectly. For example, if you access any COMPANY content, or purchase such content via your wireless carrier or through another third party, the COMPANY may collect information directly from you or through the third party. Likewise, if you use our software, or provide information to other

companies who share information about their customers, COMPANY may collect additional information about you. In each of these cases, the COMPANY will apply this policy to any personally identifiable information.

7 Information About Other People

Some COMPANY Websites and Services may ask you to submit personally identifiable information about other people. If you provide COMPANY with personally identifiable information of a friend, or your friend provides personally identifiable information about you, to e-mail a feature from the Website, the e-mail addresses you or your friend supply COMPANY for those activities will not be used to send you or your friend other e-mail communications unless disclosed at the time you provide the information. A record of that transaction will be maintained as allowed and/or required by law.

8 Customer Service

Some Services may offer support and technical assistance through customer service centers via telephone, online chat, or e-mail. Whenever you communicate with customer service, you do so with the understanding that an operator may view and make changes to the information in your User Account in order to provide the assistance that you need.

9 Non-Personally Identifiable Information That COMPANY Collect

As part of the registration process for some Services, you may be asked to provide information that does not personally identify you. For example, you may be asked to provide information concerning your personal preferences, purchasing habits, and the like. This information is generally optional but may be included in your User Account profile. COMPANY requests this information to understand you better and to also bring to your attention new services, programs, or offers that may be of interest to you.

In many cases, COMPANY will automatically collect certain non-personally identifiable information about your use of its sites and Services. COMPANY might collect, among other things, information concerning the type of Internet browser or computer operating system you are using, the domain name of your Internet service provider, your "click path" through the COMPANY sites or "click-through" from an e-mail, the Website or advertisement that was linked to or from the COMPANY site when you visited, and your IP address. To do this, COMPANY may use cookies and other technology (see below). If you are using our wireless Services, COMPANY may also automatically collect information such as the type of wireless device you are using, your mobile identification number (assigned by your telecommunications carrier) and telecommunications carrier. Your use of our Websites and Services, and information provided through these technologies, will be anonymous unless you provide COMPANY with personally identifiable information or have provided such information in the past.

10 Cookies and Related Technology

This Website's pages or e-mail messages may contain cookies, web beacons (also known as clear gifs), or similar technologies as they become available. Cookies are information files that this Website may place on your computer to provide extended functionality. The COMPANY may use cookies for a number of purposes, such as tracking usage patterns on the Website, measuring the effectiveness of advertising, limiting multiple responses and registrations, facilitating your ability to navigate the Website and as part of a verification or screening process. Most browsers are initially set up to accept cookies. Most browsers will allow you to erase cookies from your computer hard drive, block acceptance of cookies, or receive a warning before a cookie is stored. You should refer to your browser instructions, "Help" screen, or similar such resource to learn more about how to manage cookies and possibly reset your browser to refuse all cookies or to indicate when a cookie is being sent by indicating this in the preferences, options, or similar such menu in your browser. However, it is possible that some parts of this Website will not operate correctly if you disable cookies and you may not be able to take advantage of some of this Website's features. You should consult with your browser's provider/manufacturer if you have any questions regarding disabling cookies.

The COMPANY's web pages may include advertisements for third parties and their products, and those third-party advertisements may include a cookie or web beacon served by the third party. The COMPANY does not control cookies in such third party ads, and visitors are encouraged to check the privacy policies of advertisers

and/or ad services to learn about their use of cookies and other technology. The COMPANY's Privacy Policy does not cover the use of information collected from you by third party ad servers. These companies may use information (not including your name, address, e-mail address or telephone number) about your visits to this and other Websites in order to provide advertisements on this site and other sites about goods and services that may be of interest to you.

A web beacon is a small graphic image that allows the party that set the web beacon to monitor and collect certain information about the viewer of the web page, web-based document or e-mail message, such as the type of browser requesting the web beacon, the IP address of the computer that the web beacon is sent to and the time the web beacon was viewed. Web beacons can be very small and invisible to the user, but, in general, any electronic image viewed as part of a web page or e-mail, including HTML based content, can act as a web beacon. The COMPANY may use web beacons to count visitors to the web pages on the Website or to monitor how our users navigate the Website, and the COMPANY may include web beacons in e-mail messages in order to count how many messages sent were actually opened, acted upon or forwarded.

11 Special Notice Regarding Children Under 13

COMPANY recognizes the sensitivity of personally identifiable information concerning children under the age of 18 and therefore provides this special notice. COMPANY is committed to complying with all applicable laws and regulations regarding children. COMPANY will not knowingly collect, maintain, or disclose any personally identifiable information from a child under 18 without first obtaining consent from that child's parent or legal guardian. Hence, no part of COMPANY's web sites is structured to attract anyone under the age of 18.

If you are a parent or guardian who has discovered that your child under the age of 18 has submitted his or her personally identifiable information without your permission or consent, COMPANY will make reasonable efforts to remove the information from its active list, at your request. To request the removal of your child's information, please send an e-mail to support@edvardsenconsulting.zendesk.com and be sure to include in your message the same User Name and password and/or e-mail address that your child submitted.

COMPANY encourages parents and guardians to spend time online with their children to become familiar with the types of content available on the COMPANY Web sites and the Internet generally.

12 Use, Disclosure, and Sharing of Information

12.1 Non-Personally Identifiable Information

From time to time, COMPANY may use and share with third parties aggregate, non-personally identifiable user information to show general demographic and preference information among users of the COMPANY Web sites. When you visit or download information from this Website, COMPANY's web servers may automatically collect website usage information. Website usage information is non-personally identifying information that describes how COMPANY's visitors use the Website. It can include the number and frequency of visitors to each web page and the length of their stays, browser type, referrer data that identifies the web page visited prior and subsequent to visiting the Website, and IP addresses (see below for more information on IP addresses). COMPANY may use IP addresses for a number of purposes, such as system administration, to generally determine your computer's server location, to report aggregate information to COMPANY's business partners or to audit use of the Website. COMPANY also may determine your screen resolution and the technology available in order to serve you the most appropriate version of a web page, e-mail or similar service.

12.2 Personally Identifiable Information

COMPANY uses information about you to deliver the Services that you request, to keep you informed about changes affecting COMPANY's Services or your account, to inform you of other Services or offers in which you might be interested, and to improve and enhance COMPANY's sites and Services. If you provide COMPANY with personally identifiable information, COMPANY will take all reasonable and appropriate steps to protect it from unauthorized disclosure.

If you opt in to receive e-mail from us, you can always opt out of future marketing messages by following the directions in each message to "unsubscribe". However, if you choose to opt out of marketing messages, COMPANY reserve the right to contact you regarding your account status, technical support, product information, changes to account terms, and any other matter that might affect COMPANY's service to you and/or any products you purchased from COMPANY or registered with us, as applicable.

As stated in the Terms and Conditions, you will be deemed to have consented to the disclosure to, and use by, a subsequent owner or operator of a COMPANY Website or Service, of any information about you contained in the applicable COMPANY database, if COMPANY or one of its companies assigns its rights and obligations regarding any of your information at the time of a merger, acquisition, or sale of all or substantially all of COMPANY's or such COMPANY company's assets related to the applicable site or Service to a subsequent owner or operator. In the event of such a merger, acquisition, or sale, your continued use of the Website or any related Service signifies your agreement to be bound by the Terms and Conditions, California Privacy Policy and Privacy Policy of the Website's or Service's subsequent owner or operator.

The COMPANY and its companies may work together in order to provide portions of the COMPANY Websites and some Services (e.g., to fulfill prizes won in a sweepstakes, or to provide other support for a Service). These companies will handle your personally identifiable information in accordance with this Privacy Policy.

As stated above in "Personally Identifiable Information That COMPANY Collect - Special Promotions and Purchases; Submission of Content to be Published", COMPANY may also work with third parties to provide some Services on COMPANY's Websites. In connection with those Services, you are deemed to consent to COMPANY sharing your information with third parties who provide services such as processing of credit card transactions, customer service, promotion administration, order fulfillment and/or prize delivery, as applicable. Third parties who provide, or participate in, Services on COMPANY Websites are prohibited from using our customers' personally identifiable information for marketing purposes and/or from sharing, selling, or otherwise using such information, unless you choose to opt in to marketing, sharing, or other uses by the third parties. If you do not want your information to be used for marketing (or other purposes unrelated to the provision of COMPANY Services) by a third party who participates in a Service on one of COMPANY's sites, do not opt in to such use by that third party when you register to participate in the Service.

Please note that whenever you opt in to receive future communications from a third party, your information will be subject to the third party's privacy policy. If you later decide that you do not want that third party to use your information, you will need to contact the third party directly, as COMPANY have no control over how third parties use information. You should always review the privacy policy of any party that collects your information to determine how that entity will handle your information.

COMPANY will not share, sell, rent, or disclose any personally identifiable information that COMPANY have collected except as stated herein, or in the following instances;

- 1. Where COMPANY supply companies COMPANY have associations with, with your information in order to offer you services COMPANY feel may be of interest to you and who may then contact you by telephone or direct mail (unless you have opted out of their marketing programs under the procedures set forth by them)
- 2. Where COMPANY are required by law, legal process, or court order to disclose
- 3. Where disclosure is necessary to identify, contact, or bring legal action against someone who may cause or be causing harm to, or interference with, the COMPANY's rights or property, other COMPANY Website users, or anyone else
- 4. To respond to an inquiry, request or complaint that you have made.

COMPANY may also use IP addresses it collects in cooperation with Internet service providers, to identify users if COMPANY deem it necessary to comply with law, to enforce compliance with this Privacy Policy or COMPANY's Terms and Conditions, or to protect COMPANY's sites, customers, or others.

13 COMPANY's Commitment to Data Security

While COMPANY takes reasonable and appropriate precautions to protect your personally identifiable information from unauthorized disclosure and to prevent possible security breaches in COMPANY's Websites, Services, and customer databases, no website, Internet transmission, computer system, or wireless connection is completely secure. Consequently, COMPANY cannot guarantee that unauthorized access, hacking, data loss, or other breaches will never occur. Your use of the COMPANY Websites and Services is at your own risk. COMPANY urges you to take steps to keep your information safe by memorizing your password or keeping it in a safe place (separate from your account information), logging out of your User Account, and closing your Web browser.

Whenever you give COMPANY sensitive or confidential information (for example, credit card numbers for Purchases), COMPANY will take commercially reasonable steps to protect the information by establishing a secure connection with your Web browser. COMPANY employs a security technology known as a secure-socket-layer ("SSL") to protect the transmission of payment information to the site. Unless otherwise specified herein or on the Website where you make a Purchase, credit card numbers are used only for payment processing and are not retained for marketing purposes.

While we use encryption to protect sensitive information transmitted online, we also protect your information offline. Only employees who need the information to perform a specific job (for example, billing or customer service) are granted access to personally identifiable information. The computers/servers in which we store personally identifiable information are kept in a secure environment.

14 Hyperlinks To and From Other Sites

COMPANY sites may frame, and/or contain links to, or advertisements about, non-COMPANY Web sites. Other sites may also reference, advertise, or link to COMPANY Websites. COMPANY does not endorse or sponsor other websites, is not responsible for the privacy practices or the content of non-COMPANY sites, expressly disclaims any statements or assertions made on such websites, and denies and disclaims all liability associated with your use of, and the content on, such other sites and advertisements.

15 Consent to Processing in Norway

By providing any personally identifiable information to COMPANY, all users, including, without limitation, users in the member states of the European Union and the Americas, fully understand and unambiguously consent to this Privacy Policy and to the collection, storage, and processing of such information in Norway.

16 Anti Spam Policy. Can-Spam Act Compliance

COMPANY is dedicated to ensuring compliance with the Can-Spam Act, which took effect January 1, 2004. You may receive email from COMPANY in the following circumstances:

- Acknowledging your application has been received and requesting additional action
- Requests for additional information to support your current application
- Response to your inquiries regarding the status of your transactional requests
- Thanking you for your valued business
- Advertisements for our products, services, changes in services, new product availability
- Advertisements for third party products and services where COMPANY have determined that such product or service may be of interest to our customers

To ensure compliance with the Can-Spam Act, COMPANY has implemented the following guidelines for email delivery:

 All emails sent to you by COMPANY will clearly identify COMPANY as the sender. FROM / SENDER: someone@stureedvardsen.com or <u>support@edvardsenconsulting.zendesk.com</u> (NOTE: The actual sender can alter from department to department, but all from addresses will end with @stureedvardsen.com or @edvardsenconsulting.zenesk.com).

- Any email from COMPANY will include the ability to unsubscribe from future email messages.
- Unsubscribing will ensure the customer is removed from ALL lists at COMPANY; this excludes customer service emails regarding the processing and status of a current product.
- All emails sent to you directly by COMPANY include valid postal address information in the footer.
- All third party marketing partners are required to comply with the Can-Spam Act.
- Emails sent to you directly by COMPANY will include an email address and physical address where you can send suggestions, complaints or other correspondence.

17 Information for ISPs

Web site: stureedvardsen.com

Email Address: support@edvardsenconsulting.zendesk.com

COMPANY understands consumers concerns over the use of their personal information. COMPANY hope this information will relieve any concerns your company may have regarding our email policies. Stureedvardsen.com and its affiliated sites use only an opt-in or opt out method of obtaining customer information, and it is not our policy or desire to send unsolicited email.

COMPANY obtain email addresses and personal information from third parties that follow the same set of policies. COMPANY email messages sent always include information about the origin of the emails and instructions on how recipients can unsubscribe from receiving future email messages.

From time to time, COMPANY will enter into an arrangement with a third party website to allow individuals to opt into our marketing program on those third party websites. In each case the third party websites have represented and warranted to us, among other things,

- that the data was collected voluntarily from individuals on website registrations and co-registrations,
- that the sellers have a right, under any applicable privacy statements, to transfer the data to us, and
- that COMPANY has the right to send marketing offers to the individuals.

COMPANY hope this information satisfies any questions or concerns you may have regarding the email practices of stureedvardsen.com. If you have additional questions or wish to discuss this matter further, please contact COMPANY at: support@edvardsenconsulting.zendesk.com

18 Notification of Changes

COMPANY reserves the right to change this Privacy Policy and its Terms and Conditions at any time. In case of any material change to the Privacy Policy, COMPANY will replace the "Privacy Policy" link on the home page of our sites with a link entitled "Updated Privacy Policy" for no less than 30 days.

All changes to the Privacy Policy and/or Terms of Service will be effective when posted, and your continued use of any COMPANY Website or Service after the posting will constitute acceptance of, and agreement to be bound by, those changes.

19 Contact COMPANY Regarding Privacy

COMPANY is dedicated to protecting your personally identifiable information and welcomes comments and questions on this Privacy Policy. You may e-mail your questions or comments to: support@edvardsenconsulting.zendesk.com

Please note that information submitted to the Website via a "contact us," "help" or other similar e-mail address or form will not necessarily receive a response. We will not use the information provided to these e-mail addresses or forms for marketing purposes unrelated to your request.

If you feel that COMPANY are not abiding by this privacy policy, you should contact COMPANY immediately via email.